



2011

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RAIL  **EUROPE[®]**



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The Importance Of Connection

As people, we have a deep desire to be connected. No matter who we are and how we like to travel, we understand the difference between being far away and being distant. We're always looking to expand our horizons while still being able to choose just how removed we are.

We've entered the "mobile age" where more people have the Web in the palm of their hands wherever they go. And that's why I'm proud to announce that in Spring 2011, Rail Europe is launching a mobile website and an iPhone® app. These new tools will let you start planning your trip whenever and wherever you're inspired. Plus they'll give you all the practical functionalities of viewing European train schedules and fares and making your bookings. Our new mobile site and iPhone app will help make every aspect of your European rail journey easy and accessible. And as the events in the summer of 2012 rapidly approach, these new mobile tools will surely help you explore London and beyond.

These innovations will also mean your entire trip won't have to be written in stone before you leave. We're happy to bring more flexibility, joy and spontaneity to the wonder of travel. And to make sure nothing gets lost in translation, we've even launched websites in Spanish and French as a companion to our English version.

We are, in every way, committed to the connections that enhance our lives and our travel experiences. And I can say, perhaps with a bit of bias, that train travel invites these memories more than any other kind of travel. Because the most important connections - from the smiles of locals to the shared view with a loved one -- well, they need no translating at all.

Bon Voyage,

Frédéric Langlois - President, CEO Rail Europe

Your One-Stop-Shop for European Travel

Rail Europe's extensive product line includes more than just rail passes and tickets - we proudly offer a wide range of European travel products including:

- Rail 'n Drive Passes
- Swiss mountain top excursions & hotel packages
- Reservations
- Walking tours, hop-on and off sightseeing buses and city and museum passes for Europe's most popular destinations
- Airport transfers
- Sleepers and couchettes
- Luggage services (available in Switzerland and for Eurostar routes)

New Things To Do. Explore, Tour & More:

Marseille City Pass

This pass offers visitors free public transportation on buses, trams and the Metro, as well as free entry to more than 15 of Marseille's finest museums and monuments. It's the perfect way to explore one of France's most beautiful port cities.

Nice Le Grand Tour

Tour Nice at your own pace from a hop-on & off open-air double-decker bus. Use your 1 or 2-day pass to go to the English Promenade, the Cours Saleya Flower Market, the Matisse Museum and more. Sure, it may be called Nice. But really, it's great.

Ancient Rome Tour

Friends, Romans, countrymen: Lend us your feet for this fully escorted 3-hour walking tour of the Coliseum, Ancient Roman Forum, Constantine Arch and Palatine Hill.

Gondola Ride Experience (Venice)

The only way to see Venice's most beautiful landmarks is, of course, by water. So why not take this incredible gondola ride and glide peacefully down its famous canals. Besides, it's a great way to let your mind just drift.

Grand Canal Boat Tour (Venice)

How about a one-hour boat tour in a place that's truly timeless? The canals of Venice. Unchanged, unequalled and unbelievably beautiful.

Original Renaissance Tour (Florence)

Ready for your own personal renaissance? Enjoy this fully escorted 3-hour walking tour of Florence including the Piazza Strozzi, the Ponte Vecchio, the Duomo and more. You'll even see Michelangelo's David without waiting in line like a statue yourself.

Original Venice Walking Tour

Get your land legs with this fully escorted walking tour of Venice. You'll have priority access to San Mark's Basilica as well as seeing many other sights along the way, including Marco Polo's house.

Vatican and the Sistine Chapel (Rome)

This fully escorted 4-hour walking tour of the Vatican Museums, Sistine Chapel and Saint Peter's Basilica will fill you with awe. The insightful English commentary will fill you with information. Either way, you'll be fulfilled.

Venice in 1 Day

Why not get a lot of sightseeing in a little time? Venice in a day combines a popular boat trip down the canals, with a walking tour of the city's most fabulous sites. It's surf and turf for the culture vulture.

For complete information on all tours, day trips and sightseeing products try our new, easy to use "Activities" tab on raileurope.com.

New Options Launching in 2011

Rail Adventure

This 8-day / 7-night rail & hotel package combines 3 of Switzerland's most popular scenic routes (Wilhelm Tell Express, Bernina Express and Glacier Express) all in one great package.

3 White Peaks

This 6-day / 5-night rail & hotel package includes 3 Swiss peaks including, Mount Titlis, Jungfrauoch - Top of Europe, and Glacier 3000. Even in the world capital of watchmaking, their pure beauty will make time stand still.

France Rail Pass Premium

Our new France Rail Pass Premium product gives you all the features of the France Rail Pass, plus a private concierge service similar to that offered in luxury hotels. With France Rail Pass Premium you can get help with hotel bookings, restaurant reservations, event tickets and more. Come on, it's France. Get catered to.

More To Come

Throughout 2011 we'll continue to expand our offerings with new activities in some of our most popular destinations including priority entry to the London Eye and city sight-seeing in Frankfurt, Avignon and the Loire Valley.



New European Rail Services, Same Old Excellence

- Now you can buy the same British train tickets available in Britain right here in North America. All British point-to-point tickets, from 1st to standard class, are available. You can purchase tickets 12 weeks in advance – further adding to the convenient booking options available.
- For your convenience, there is a new high-speed train service from Milan Malpensa airport to Milan city-center, Bologna, Florence, Rome and Naples.
- And direct rail service is now available from Paris or Nice to Moscow. It's a revolutionary new service between a couple of brilliant European destinations.

Are You On Board? Great.

With so many travel and budget choices, where do you start? Let's begin with how you like to travel. Are you a planner, or more of a free spirit? We have great options for both, with expert advice that includes personalized recommendations and booking wizardry to get you the right tickets and passes at the best possible prices.

Do you know the cities where you want to travel? If you're planning on visiting just two cities or traveling by rail for less than three days, point-to-point tickets might be the right choice for you. We also offer tickets that can be used as airport transfers (available on certain routes) to and from the cities of your destination.

If you know the countries you want to explore but want to wander within them, we make it easy. Rail passes are the ideal companion for the adventurous traveler. They'll allow you to explore one or more countries and wait until you're in Europe to decide on the details; to change plans at will within your country of choice. They're perfect for anyone planning to travel for more than three days or who wants an open itinerary.

Rail passes are available two ways. A Consecutive Pass provides unlimited consecutive days of rail travel during however many days you've purchased. It's ideal for anyone expecting daily train travel (available for Eurail Global Pass, Swiss Pass and BritRail Passes). The Flexipass is valid for a specific number of days within a longer period of time (for example, three days within one month). This offers greater flexibility when choosing your rail travel days as they do not need to be used consecutively. Additionally, most passes are available in first and second-class and many offer discounts for youth and multiple travelers.

“Train travel gives you an opportunity to just look out and see the beautiful countryside and to share it...from 40,000 feet up on a plane you don't see a whole lot.”
– Kyle & Barbara

The More The Merrier – Affordable Family Travel

Whether you're taking your child or your closest family or friends, great deals are literally everywhere.

Ask for a free Swiss Family Card when you buy your Swiss Pass, and children under 16 can travel free with a parent. With a BritRail Pass, a child under 16 can travel free with an adult or senior. And for adults? Almost all of our rail passes are available as discounted Saver Passes, perfect for 2 or more people traveling together.

Family and friends have always made life rich. Now they make life richer.

European Rail Map

Sometimes It's The Train That Really Flies.

Many travelers are choosing train travel over air travel. In addition to being whisked from city center to city center, high-speed trains offer extraordinary comfort, excellent amenities and the ultimate efficiency, traveling at speeds up to 200 mph. Here you will find some of our most popular high-speed trains.

AVE



Spain

Spain's high-speed lines link the popular cities of Barcelona and Madrid as well as the historical Andalusian cities of Cordoba and Seville. Only 2h 40m from Madrid to Malaga.

Eurostar



Britain - France - Belgium

Travel city-center to city-center between London and Paris or Brussels in as little as 1h 51m.

Frecciarossa & Frecciargento



Italy

You'll find speedy service to Italian city centers including Rome, Florence, Venice, Milan, Bologna, and Naples, plus convenient access to smaller Italian towns and destinations. Travel from Milan to Rome in under 3h.

ICE



Germany

Enjoy short journeys to all the major German cities including Frankfurt, Hamburg, Stuttgart, Munich, Cologne, and Berlin. Plus connecting train services to Switzerland, Austria, Belgium, France and the Netherlands.

TGV



France

The high-speed rail network in France connects over 200 French cities and the neighboring countries of Belgium, Luxembourg, Switzerland, Italy and Germany.

Thalys



Netherlands - Belgium - France - Germany

High-speed trains link Paris to Brussels, Amsterdam, and Cologne and many cities in between. Travel from Brussels to Amsterdam in 1h 53m.

X2000



Sweden

At speeds of up to 125 mph, you can travel between Stockholm and major cities in the south and south-west of Sweden including international routes to bordering countries.





Frequently Asked Questions:

How and when do I get my rail pass/ticket?

You can make your purchase through your travel agent or directly from Rail Europe (online or by phone). Tickets can be purchased from 60 to 120 days in advance (depending on the route). And for the best discounts, the earlier the better (at least one month in advance). Another benefit to purchasing a ticket is that you are ensured a seat on the train(s) of your choice during peak season and peak travel times.

To reserve or not to reserve? (a seat)

If you're booking a ticket on our website that offers reserved seats, we'll reserve them and it's included in the cost of the ticket. With a rail pass, the cost for a reservation is an additional fee. But reserve it when you buy your pass and you'll be sitting pretty and stress free.



How do I travel with a ticket or a pass?

If you've purchased a ticket you'll find the car/coach, seat number and class of service printed on the ticket. Your seat reservation is included in the cost of your ticket. Simply find the corresponding car/coach number on the platform and board the train.

If you've purchased a pass you are entitled to travel on board the national trains in a specific geographic area (defined at time of purchase) for a specific number of days. These days can be "consecutive" (say, 5 days in a row) or not (you can travel random days within a longer period of time - up to 2 months depending on the pass).

High-speed trains and night trains usually require you to reserve your seat or sleeper. You can purchase your reservation through Rail Europe or locally. Please note that the number of available seats can be limited, so the earlier you purchase an advance reservation the better, especially if traveling at peak times on popular routes.

For your first day of travel, just head to any railway station and have your pass validated. Then clearly write the current date (Day/Month/Year) on your pass; you can use it for the entire day until midnight. If your first train leaves after 7pm for your overnight travel, just enter the next day's date on your pass. Once on-board all you have to do is show your pass to the conductor, along with your reservation when appropriate.

In addition to the travel benefits a pass already gives you, simply showing it may qualify you for many trip-enhancement discounts. You will also be eligible for special pass-holder fares on high-speed trains. For example, any pass that includes France, Belgium or Britain makes you eligible for discounted fares on Eurostar.



Do you have e-tickets available?

Yes, e-tickets are available on trains to/from France, for travel on Eurostar, and for Thalys routes departing from Paris. British train e-tickets are currently available through our contact center and will soon be available for online purchase. Also soon to be available: e-tickets on trains in Spain. When purchasing online, all available delivery options will be displayed during checkout and if e-tickets are available you may select this option.

What type of compartments or sleeping accommodations are available on overnight trains?

They vary according to the train and route. The most common compartments are Singles, Doubles, and Couchettes. Some offer T3, T4, and Deluxe Sleepers.

A **Single** is a first-class compartment that contains one bed, a private washbasin, linens and towels.

A **Double** is the same as a single with 2 beds (normally bunked).

A **Couchette** is a very affordable second-class option with 6 bunked beds and a public washroom.

T3 compartments contain 3 beds, a private washbasin, fresh linens and towels, and the T4 compartments contain 4 beds plus the amenities of a T3.

Deluxe Sleepers include a private restroom in your compartment.

What do I do with my luggage?

Storage compartments are available on all trains and are located at the end of each car and/or above the seats. Pack lightly for manageability and allow time if you have more than one suitcase and need to change trains. Please label your luggage to avoid mix ups, and note that some major train stations do have luggage storage facilities. For groups of 10 or more, luggage handling is available for advanced purchase on select trains.



How do I find my train?

It's easy. At the train station, you'll see large Departure and Arrival Boards located in the center of most stations. Simply match the train number and departure time on your reservation or ticket to the train number on the departure board. The platform number where you should go will be listed right next to it. Once on the platform you'll notice that each car (also known as a coach) has a clear identification number on its side. Your reservation/ticket will list your car/coach number and your class of service.

Are additional services available at the stations?

Most stations offer services such as currency exchanges, shops, information desks, restrooms, restaurants, and more. You can unwind at Europe's longest champagne bar at London's St. Pancras. There's high-end fashionista shopping at Milan Centrale. And how about a little art infusion at Madrid's Atocha Train Station, home to a permanent sculpture display? You'll also find that many of Europe's train stations are hubs for other transportation like local buses.



Your Perfect Group Journey Begins Here.

It takes as few as ten people to be eligible for a group rate and exclusive money-saving offers. They can be anyone: friends, colleagues, students - even family. But whoever they are, they'll be saving each other money. And that's a bond everyone can relate to.

- Advanced reservations on high-speed trains (TGV, Thalys, Eurostar, AVE & others)
- Rail passes for one or more countries
- Scenic trains and overnight trains
- Luggage handling, onboard catering and train charters
- Sightseeing tours, museum passes and city transit cards

CONTACT US

Let our group rail specialists help you. Call 1-800-462-2577 or submit your group request online at raileurope.com/groups

Over 75 Years Of European Train Expertise & Always On Track.

See The Real Europe With Rail Europe

Traveling by train enhances your entire European experience: from genuine interactions with locals to relaxing journeys and no wasted time at airports. With quiet gazing through panoramic windows as you're whisked from city-center to city-center. With gourmet dining and no hassles. Is it any wonder trains are so popular? For access to the most choices and best rates, make sure you book in advance. Because a little bit of planning can mean a lot more traveling.

“I think the best thing about taking the train is that there are a lot of people from all over the place traveling on the train and you meet people from different countries and if you talk to them you learn about their culture. I actually made friends with a fellow traveler from Turkey; I never would've done that if I hadn't taken the train.”

– Eling

Simplicity Is In Our DNA

With 35 different railway systems, it's much easier for the North American traveler to ride the rails than plan their own trip on them. That's why we're here. We offer a unified booking experience across Europe, with the ability to package products from different carriers.

And we have special relationships with carriers that started over 75 years ago. These relationships have led to special agreements benefiting our clients, including technology that enables us to offer and sell more rail travel options than any other provider.

It's simple. With Rail Europe you don't have to sort out the details, we already have.

Part Of Every Rail Europe View; A Greener Future.

The train brings out our best. It's relaxing. It's serene. It's intimate. It opens us to everything the journey has to offer; the simple pleasures of personally connecting with other people and cultures.

We also believe part of that serenity comes from knowing the train is a low-impact form of travel that preserves the authenticity of the regions and natural beauty we pass through. In fact, high-speed trains are three times as energy efficient as regional trains, but even the slowest train is 25% more energy-efficient than cars.

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Because Some Stops Are Never Expected

The European railroads' policy is that no rail pass or ticket is refundable or replaceable if lost or stolen-but at Rail Europe, we don't believe you can have a great vacation if you can't completely relax. That's why we offer the Rail Protection Plan™. In addition to protecting your rail pass or ticket if it is lost or stolen in Europe, the Rail Protection Plan provides compensation if you should need to cancel or exchange your pass or ticket due to a medical illness or death. It also provides compensation if your trip is interrupted or stopped due to a rail strike. For the complete Rail Protection Plan policy please refer to the "About Us" tab on the raileurope.com home page.

Prices start at \$9 USD/CAD

Prices subject to change.

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Contact Us:

Our website is available in English, Spanish and French

USA: www.raileurope.com
1.888.438.RAIL

Canada: www.raileurope.ca
1.800.361.RAIL

Mexico: www.raileurope.com.mx
001.800.726.1936

Central America: www.raileurope.com.mx
+1.847.916.1095

Group Travel Department: www.raileurope.com/groups
1.800.462.2577

See sites listed above for complete details and terms and conditions.



United States Tour Operators Association \$1 Million Travelers Assistance Program - Rail Europe, Inc. as an Active Member of USTOA, is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA \$1 Million Travelers Assistance Program, the advance payments of Rail Europe, Inc. customers in the unlikely event of Rail Europe, Inc. bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Rail Europe, Inc. may be sufficient to provide only a partial recovery of the advance payments received by Rail Europe, Inc. More details of the USTOA \$1 Million Travelers Assistance Program may be obtained by writing to USTOA at 275 Madison Avenue, Suite 2014, New York, New York 10016, or by email to information@ustoa.com or by visiting their website at www.USTOA.com

For information and reservations, please see your professional travel agent.

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